



*South Louisiana Chapter  
New Orleans*

*\* [Advanced Safety Certificate Series](#) \**

## **Incident Investigation: Root Cause Analysis**

**Tuesday 1/15/19 or Friday 2/15/19 or Thursday 3/7/19 or  
Thursday 4/4/19 or Wednesday 5/8/19 or Monday 7/1/19 or  
Thursday 8/8/19 or Friday 9/13/19 or Monday 10/7/19 or  
Thursday 11/7/19 or Friday 12/6/19  
8:00 am – 4:00 pm**

This course covers the why, who, when, where, what and how of the incident investigation process. You'll learn the basic terms and concepts of incident investigation. The course also provides you with the tools and knowledge to perform incident investigations, determine root causes, report findings, make recommendations for corrective actions and follow up after recommendations have been made. Through this course, you'll gain a six-step systematic approach to identifying the root cause of any incident and preventing recurrence.

### ***WHO SHOULD ATTEND***

All levels of management, safety practitioners, safety committee members, supervisors and individuals responsible for investigating incidents should attend this course.

### ***WHAT YOU WILL LEARN***

- Key terms and concepts related to incident investigation
- A systematic approach to conducting an incident investigation
- How to respond to incidents quickly and effectively
- How to investigate the facts and circumstances relating to an incident
- Techniques to analyze the data gathered and determine causal factors
- How to recommend and implement corrective action
- How to follow up to determine the effectiveness of corrective action

**1 Day Course, 0.65 CEUs**

**Fee: Member \$325 per person / Non-member \$425**

**Advanced registration required. Please visit our website or call for details.**

\*Based on payment received at least 10 days prior to class.

Visit [www.metro-safety.org](http://www.metro-safety.org) for more information about the NSC Advanced Safety Certificate.

Rev. 12/18



National Safety Council, South Louisiana Chapter  
4200 S I-10 Service Rd W, Suite 224, Metairie, Louisiana 70001  
Phone: 504-888-7618; 800-672-3389 / Fax: 504-888-7612, 866-698-1685  
E-mail: [info@metro-safety.org](mailto:info@metro-safety.org) / Website: [www.metro-safety.org](http://www.metro-safety.org)