



*South Louisiana Chapter
New Orleans*

ADVANCED SAFETY CERTIFICATE

Incident Investigation: Root Cause Analysis

**Friday, January 20, 2017, or Wednesday, March 29, 2017, or
Tuesday, May 23, 2017, or Wednesday, July 19, 2017, or
Thursday, October 12, 2017, or Tuesday, November 14, 2017**

8:00 am – 4:30 pm

This course covers the why, who, when, where, what and how of the incident investigation process. You'll learn the basic terms and concepts of incident investigation. The course also provides you with the tools and knowledge to perform incident investigations, determine root causes, report findings, make recommendations for corrective actions and follow up after recommendations have been made. Through this course, you'll gain a six-step systematic approach to identifying the root cause of any incident and preventing recurrence.

WHO SHOULD ATTEND

All levels of management, safety practitioners, safety committee members, supervisors and individuals responsible for investigating incidents should attend this course.

WHAT YOU WILL LEARN

- Key terms and concepts related to incident investigation
- A systematic approach to conducting an incident investigation
- How to respond to incidents quickly and effectively
- How to investigate the facts and circumstances relating to an incident
- Techniques to analyze the data gathered and determine causal factors
- How to recommend and implement corrective action
- How to follow up to determine the effectiveness of corrective action

1 Day Course, 0.65 CEUs

Fee: Member \$325 per person / Non-member \$425

Advanced registration required. Please visit our website or call for details.

*Based on payment received at least 10 days prior to class.

Visit www.metro-safety.org for more information about the NSC Advanced Safety Certificate.

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